

Needs Finding

Many patients find it difficult to remember each task required to care for their medical needs. To alleviate the stress factors attached to medical care. QL IT Innovations LLC has proposed to develop an appointment and medication reminder system, EZLert. EZLert will assist users by alerting them at the appropriate time that they are scheduled for treatment, medication, and/or appointments. Oftentimes, users ignore these alerts. With the premium package of the software, users can have a representative call them at their reminder time to ensure that the task has been completed. Implementation of this program should improve the health of its overall user. Each user will become adjusted to their schedule and have a better lifestyle that considers their healthcare needs. In the future, QL IT Innovations LLC anticipates that this will become a vital part of the healthcare industry, ensuring that the time for treatment and diagnosis is maximized.

Who are Our Users

The target market for EZLert includes, but is not restricted to the elderly and memory diminished. Health care facilities may utilize our services to help with their clients' needs. The consumer will receive outstanding customer care at this one solution provider, which will provide them peace of mind regarding remembering appointments and other reminders. The usage of this software program is also feasible for companies that need to remind both their clients and staff about appointments or reminders.

What Can Our Users Do

Our users have the ability of contacting our systems via text, chat, call, or email to set a reminder for appointments, medications, and more. The users can text or call our number and choose to schedule their own automated reminder or have a representative to call during their appointment time. Our chat and email features allow the users to schedule their reminders through our autobot that understands simple phrases through a Natural Language Processor.

How Does the Software Help?

Through automation or a more personalized approach, EZLert software will assist our clients by having an agent notify them of forthcoming appointments or reminders. This will ensure that our users are not dismissing reminders. Our users will have an assigned accountability buddy that cares about their task and helps to make sure that it is completed at its appropriate time. This will guarantee that all reminders for our clients can be added or edited in one location.